

## TERMS AND CONDITIONS

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- I understand that I am responsible for returning all equipment (kayak, life-jacket & paddle) and the cost of any lost or repaired equipment will be charged to my credit card.
- If the customer does not return equipment in the same condition prior to trip, customer authorizes Midwest Kayak Rentals, LLC., to charge customers credit card for repair, and cleaning fees when used for authorized use.
- Customers shall assume liability for any and all damage or loss to personal property, accident/ injury to other persons related to the rental equipment.
- It is the customer's responsibility to prevent the theft of the equipment and, if any of the equipment is stolen while in the customer's possession, customer agrees to pay the replacement cost of the same equipment.
- All kayaks must be off the water by your scheduled end time. The credit card on file will be charged \$1 per minute late **(This applies to our Fox River trips ONLY)**
- **I.D. REQUIRED**
- Must be 18 years of age to rent a kayak
- **Waivers and safety video confirmations for all paddlers** must be received prior to your trip, before entering the water.
- Children under 8 years of age may ride on an adult's lap
- Participants of minor age (8 years and older) must have a parent or guardian signature during registration.
- Minors must be accompanied by a parent or guardian at all times
- Please refrain from colliding with other watercraft equipment, other boats or the dock
- All individuals in a kayak must wear a correctly fitted US coast guard approved life jacket at all times, including when entering and exiting the kayak
- The following are **PROHIBITED**:
  - Alcohol, glass in any form, smoking, swimming or diving, changing occupants, standing, removing or untying straps or buckles from life vest
- No diving off boats or shoreline
- When your trip is complete, bring your kayak fully onto shore, **BRING the PADDLES and life JACKETS BACK** to the tent
- Midwest Kayak Rentals is **NOT** responsible for personal items that you bring on the water
- Should an emergency happen, call 911

## CANCELATION POLICY

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- For group cancellations customers may cancel 24 hours prior to their reservation for any reason in order to receive a full refund. All sales are final regarding reservations however, we can reschedule your trip and apply your credit for a later date. Customers will also receive a full refund or credit in case of operator cancellation due to weather. Contact us by phone to cancel or inquire about a cancellation. No-shows will be charged the full price of your trip.

**Please contact us at 630-835-8496 to reschedule your trip with us.**

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_